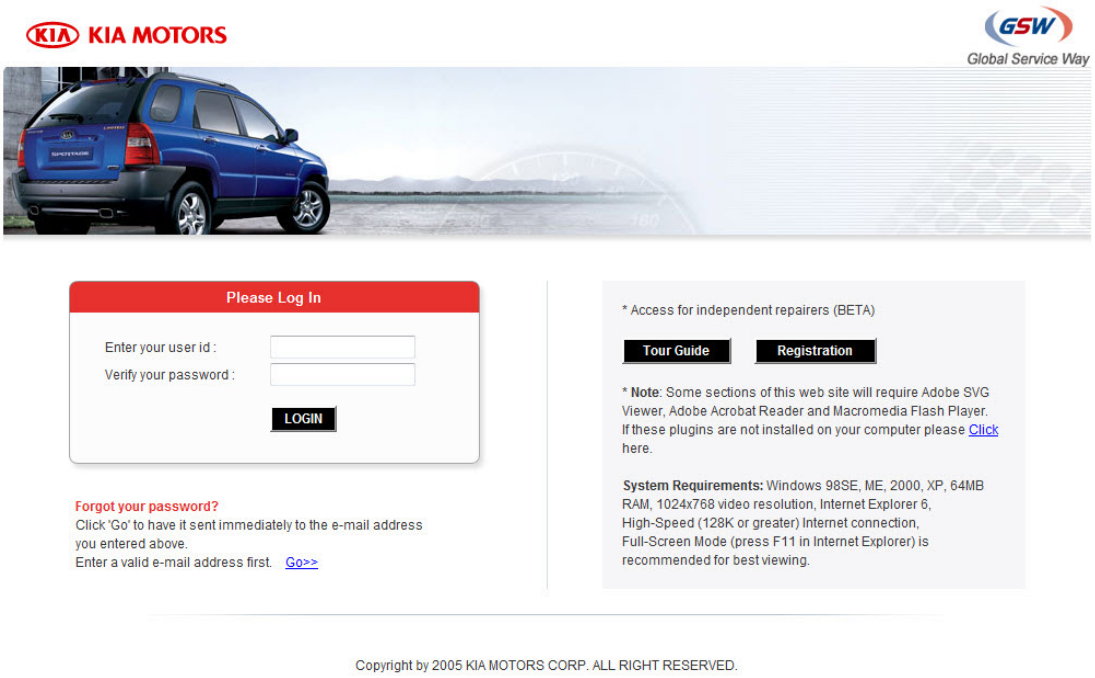
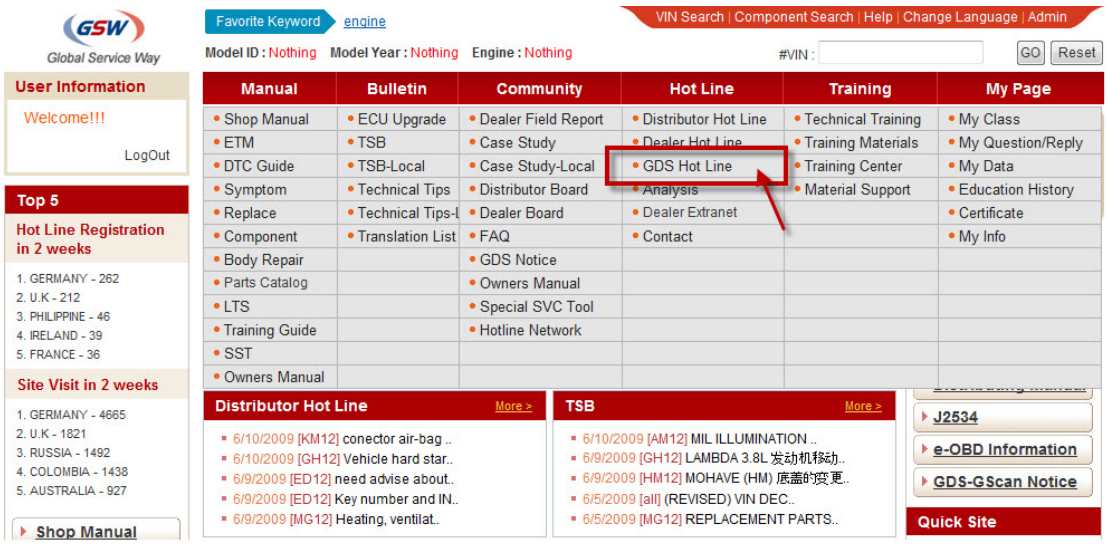
# GDS user may get support from GDS hotline in GSW.

There is a GDS hotline board for the promotion of active exchange in information between GDS user and GIT.
It is most fast and effective way to get support for GDS.
The GDS hotline board only opens with the ID which has distributor authority or higher level of authority.
Please read following instruction carefully and when you have problem, please let us know by GDS hotline.

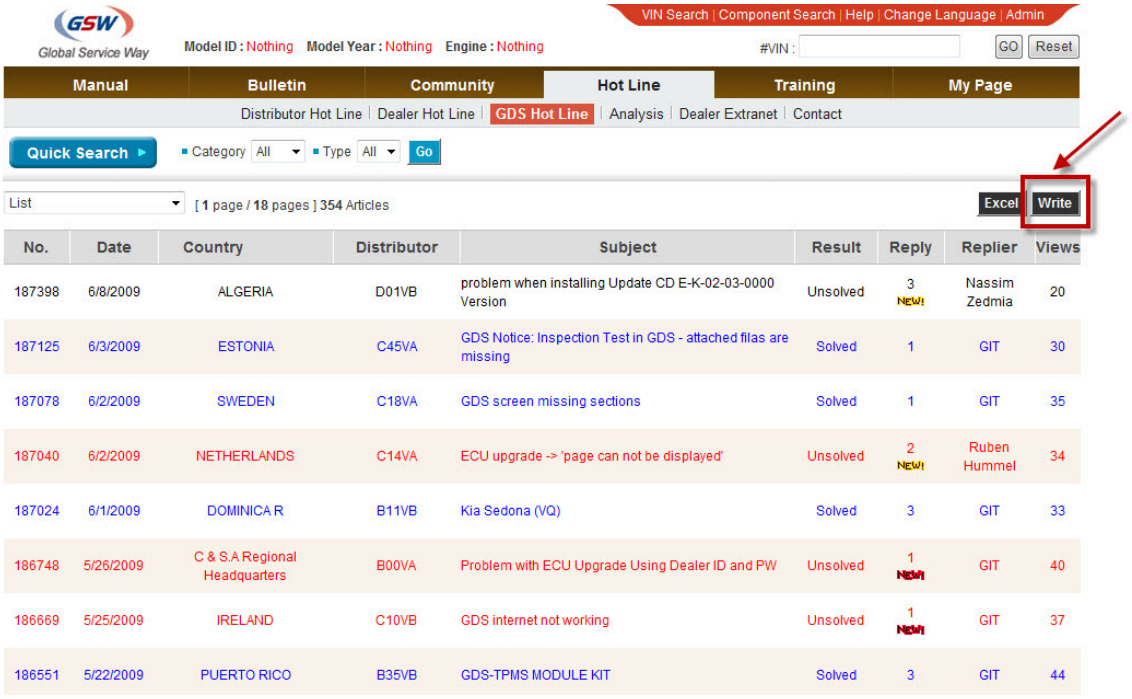
1. Most of Kia GDS user will know about [www.kia-hotline.com](http://www.kia-hotline.com)
   Please login with your ID.




2. You may find GDS hotline board button in hotline tab.



3. When you get into GDS hotline board, you can find many articles.
   If you have any inquiry regarding GDS, please click 'write' button to write new article.




| No. | Date | Country | Distributor | Subject | Result | Reply | Replier | Views |
|---|---|---|---|---|---|---|---|---|
| 187398 | 6/8/2009 | ALGERIA | D01VB | problem when installing Update CD E-K-02-03-0000 Version | Unsolved | 3 NEW! | Nassim Zedmia | 20 |
| 187125 | 6/3/2009 | ESTONIA | C45VA | GDS Notice: Inspection Test in GDS - attached filas are missing | Solved | 1 | GIT | 30 |
| 187078 | 6/2/2009 | SWEDEN | C18VA | GDS screen missing sections | Solved | 1 | GIT | 35 |
| 187040 | 6/2/2009 | NETHERLANDS | C14VA | ECU upgrade -> 'page can not be displayed' | Unsolved | 2 NEW! | Ruben Hummel | 34 |
| 187024 | 6/1/2009 | DOMINICA R | B11VB | Kia Sedona (VQ) | Solved | 3 | GIT | 33 |
| 186748 | 5/26/2009 | C & S.A Regional Headquarters | B00VA | Problem with ECU Upgrade Using Dealer ID and PW | Unsolved | 1 NEW! | GIT | 40 |
| 186669 | 5/25/2009 | IRELAND | C10VB | GDS internet not working | Unsolved | 1 NEW! | GIT | 37 |
| 186551 | 5/22/2009 | PUERTO RICO | B35VB | GDS-TPMS MODULE KIT | Solved | 3 | GIT | 44 |

4. You may ask us any question regarding GDS. Even it is a minor question.

5. Please read following sentences carefully. Those sentences can help you to write down article in GDS hotline board.

