

GDS user may get tips from GDS FAQ in GSW

GDS FAQ has lists of questions and answers that are frequently asked in pertaining to GDS.

It is most fast and effective way to get tips for GDS errors before writing in GDS hotline board.

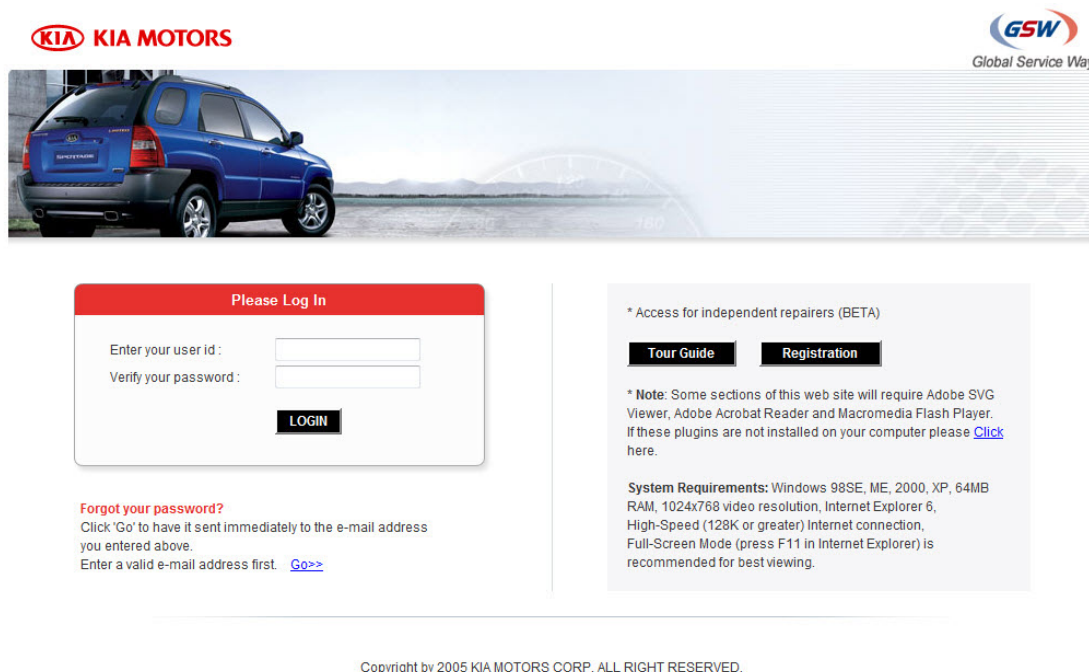
GDS FAQ is opened to dealers and distributors authority or higher level of authority.

Please read following instruction carefully and when you have problem please refer to GDS FAQ board first.

Guide to GDS FAQ

1. Most of Kia GDS user familiar with www.kia-hotline.com

Please login with your ID.



KIA KIA MOTORS **GSW**
Global Service Way

Please Log In

Enter your user id:

Verify your password:

LOGIN

*** Access for independent repairers (BETA)**

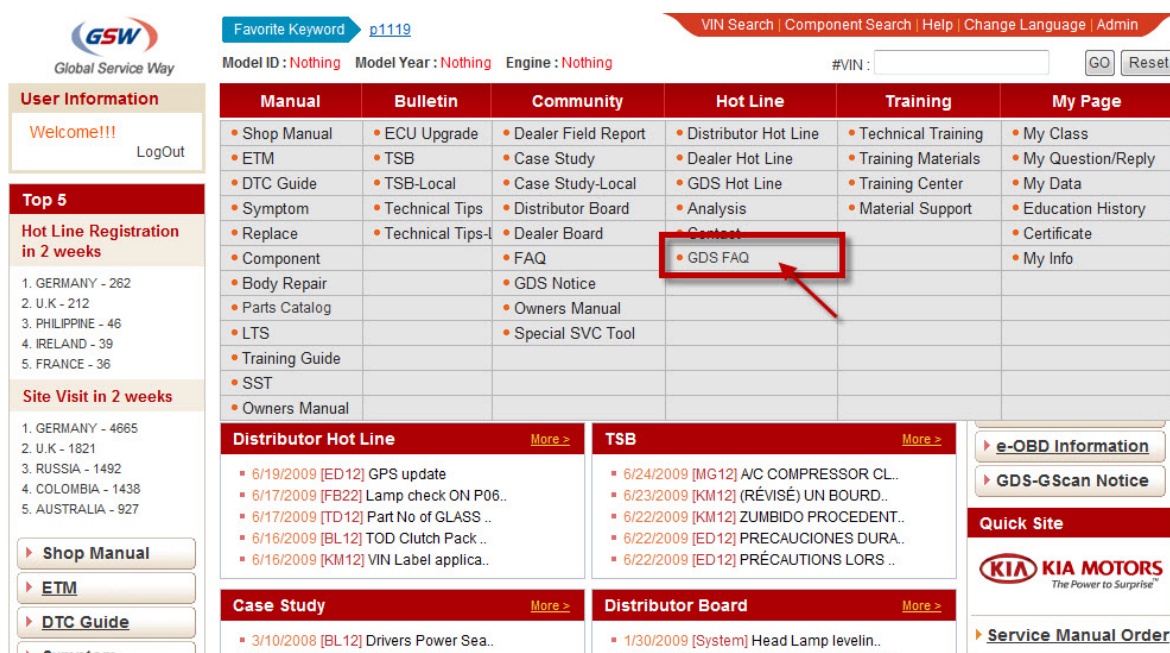
Tour Guide **Registration**

*** Note:** Some sections of this web site will require Adobe SVG Viewer, Adobe Acrobat Reader and Macromedia Flash Player. If these plugins are not installed on your computer please [Click here](#).

System Requirements: Windows 98SE, ME, 2000, XP, 64MB RAM, 1024x768 video resolution, Internet Explorer 6, High-Speed (128K or greater) Internet connection, Full-Screen Mode (press F11 in Internet Explorer) is recommended for best viewing.

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2. You may find GDS hotline board button in hotline tab.



GSW Global Service Way

Favorite Keyword **p1119**

VIN Search | Component Search | Help | Change Language | Admin

Model ID : **Nothing** Model Year : **Nothing** Engine : **Nothing** #VIN : **GO** **Reset**

Manual	Bulletin	Community	Hot Line	Training	My Page
<ul style="list-style-type: none">Shop ManualETMDTC GuideSymptomReplaceComponentBody RepairParts CatalogLTSTraining GuideSSTOwners Manual	<ul style="list-style-type: none">ECU UpgradeTSBTSB-LocalTechnical TipsTechnical Tips-I	<ul style="list-style-type: none">Dealer Field ReportCase StudyCase Study-LocalDistributor BoardDealer BoardFAQGDS NoticeOwners ManualSpecial SVC Tool	<ul style="list-style-type: none">Distributor Hot LineDealer Hot LineGDS Hot LineAnalysisContactGDS FAQ	<ul style="list-style-type: none">Technical TrainingTraining MaterialsTraining CenterMaterial Support	<ul style="list-style-type: none">My ClassMy Question/ReplyMy DataEducation HistoryCertificateMy Info

Distributor Hot Line [More >](#)

- 6/19/2009 [ED12] GPS update
- 6/17/2009 [FB22] Lamp check ON P06..
- 6/17/2009 [TD12] Part No of GLASS ..
- 6/16/2009 [BL12] TOD Clutch Pack ..
- 6/16/2009 [KM12] VIN Label applica..

TSB [More >](#)

- 6/24/2009 [MG12] A/C COMPRESSOR CL..
- 6/23/2009 [KM12] (RÉVISÉ) UN BOURD..
- 6/22/2009 [KM12] ZUMBIDO PROCEDENT..
- 6/22/2009 [ED12] PRECAUCIONES DURA..
- 6/22/2009 [ED12] PRÉCAUTIONS LORS ..

Case Study [More >](#)

- 3/10/2008 [BL12] Drivers Power Sea..

Distributor Board [More >](#)

- 1/30/2009 [System] Head Lamp levelin..

e-OBD Information

GDS-GScan Notice

Quick Site

KIA KIA MOTORS
The Power to Surprise™

Service Manual Order

- When you get into GDS FAQ board, you can find many articles.
You may find many GDS previous issues.

Use this drag box to choose category, it will bring you to related articles which you choose.

Items : 30 Page : 1/1
(Please click image for a larger view)

Windows® Internet Explorer 8

Lack of GDS Knowledge
[Using Internet Explorer 8.0 with GDS](#)

To check larger picture to compare, please click picture.
Pop up will appear with larger picture.

Internet Update
[smart update error](#)

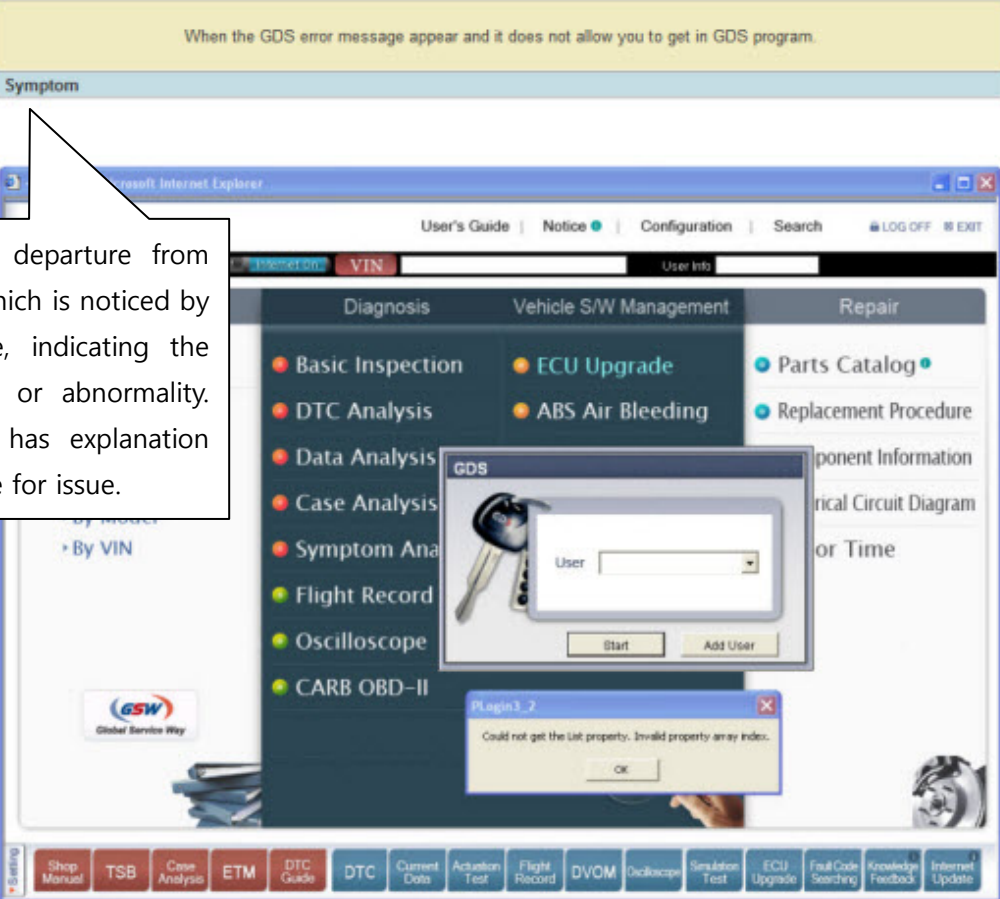
Internet Update
[An existing connection was forcibly closed by the remote host error message is displayed when smart update program runs.](#)

To open an article, please click the title in blue.

Internet Update
[When Smart Update program say Failed to GDS-update.](#)

Internet Update
[Internet update error after downloading update files.](#)

4. Please read following sentences carefully. Those sentences can help you to check your symptom.

GDS FAQ	
Category	GDS Initial Page
Title	When the GDS error message appear and it does not allow you to get in GDS program.
	<p>When the GDS error message appear and it does not allow you to get in GDS program.</p> <p>Symptom</p>  <p>(Picture 1. Symptom)</p> <p>Please refer following instruction to solve your problem.</p> <p>Solution</p> <p>A Cause for this error</p> <p>If there is GDS user who deleted whole users in User list, GDS user will meet above symptom</p> <p>GDS user has to add one or more user in user list to bring back normal condition.</p> <p>Solution for above error.</p> <ol style="list-style-type: none">1. Click 'ok' button in error pop up message box.

A symptom is a departure from normal function which is noticed by an error message, indicating the presence of error or abnormality. Symptom section has explanation or captured picture for issue.

Please refer to 'Solution' section to solve your GDS issue.

Thank you.